NCUA Credit Union Development Workshop

Workshop Agenda

December 9, 2006

Holiday Inn Hotel & Suites Peabody

1 Newbury Street

Peabody, MA 01960

978–535–4600

Registration 8:00 a.m. to 8:45 a.m.

Opening Remarks 8:45 a.m. to 9:00 a.m.

Disaster Recovery Planning

Determine if your current plan is adequate during a crisis and what areas need to be considered in developing or revising
your plan.
9:00 a.m. to 10:15 a.m.

Break 10:15 a.m. to 10:30 a.m.

Regulatory Hot Topics
Find out the latest on the Bank Secrecy Act; New Consumer Regulations, including FACTA, Courtesy Pay
Programs; and Security Programs-Unauthorized Access to Member Information.
10:30 a.m. to 12:00 p.m.

Lunch 12:00 to 1:00 p.m.

Financial Literacy
Learn how to structure a successful financial literacy program and how the program can reduce delinquency
and charge-offs.
1:00 p.m. to 2:00 p.m.

Due Diligence- Best Practices

Hear from credit unions on due diligence and how to structure new programs to be successful, as well as how
to establish cooperative ventures to meet the needs of your members.
2:00 p.m. to 3:00 p.m.